



## Confirmation | Horse Birthday Party

Thank you for choosing the Minnesota Zoo as the place to celebrate your upcoming birthday party!

Our age-based horse parties will be an exciting part of your celebration. Be sure to bring your camera! The first 30 minutes will be to gather your group at the Guest Services desk at the main entrance of the Zoo and walk out to the Wells Fargo Family Farm together. For the next 1 hour and 15 minutes you will learn about and interact with the horses and ponies, including a staff-led horse ride. The remaining 45 minutes is on your own to have cake and juice (optional add-on or bring your own), opening presents, and games. You and your guests are free to tour the Zoo on your own either before or after the party.

Monday, prior to your party, please email [educate@mnzoo.org](mailto:educate@mnzoo.org) with your expected headcount (number of adults and children) and if you have any changes to your optional cake/juice and/or party bag order. On the day of your party, Zoo staff will verify your final count, and if necessary, your charges will be adjusted. Your final guest count will include everyone in the party room, including the birthday child and parents.

### **Arrival at the Zoo – Please share this information with your guests:**

When you enter the Zoo turn left at the stop sign and park in the Gibbon or Camel Lot. If there is a “flagger” at the stop sign, please let them know you are with the birthday party and must go to the left. Enter through the main Entrance and show your confirmation to the cashier before checking in at the Guest Services desk. Check in at least 15 minutes prior to the party. As your guests arrive, the cashier will instruct them to meet you at the Guest Services Desk. A Zoo staff will meet you at Guest Services a few minutes before the start time and will escort you and your guests out to the Wells Fargo Family Farm.

### **Requirements** (Please refer to the [Horse Birthday Party](#) webpage for more information and FAQs):

- All horse party participants must be ages 6-15 years old.
- All participants must have a [signed waiver](#). Children without signed waivers will not be allowed to participate.
- Everyone entering the horse yard (adults and children) must wear closed-toed shoes. No flip flops, sandals or open-toed shoes are allowed in the horse yard.
- All horse rides will be staff-led and all riders must wear long pants (jeans preferred). If they don't have jeans or long pants on, they will not be permitted to ride a horse.
- Please note: Due to the smaller size of our horses, the children must be under 200 pounds in order to ride.
- A 1 adult to every 4 children ratio is strictly enforced in the horse yard, with a max of 12 children and 3 adults.

### **Decorations and Party Bags**

Due to time constraints, outside decorations are not allowed. For the safety of the animals, balloons, glitter, confetti, straws, bubbles, noisemakers, lights, and whistles are not permitted anywhere inside the Zoo. If you ordered party bags and want to fill them with your favors, you can do so before your party while waiting for your guests to arrive.

#### CANCELLATION AND REFUND POLICY

Parties that need to cancel or transfer must do so a minimum of 7 days prior to your party. If you have to cancel your party, your money will be refunded less a \$50.00 service fee, or you may reschedule the party within 2 months of the original date of the party for a \$15 reschedule fee. You may only reschedule once. There are no transfers available with less than a 7 day notice and no refunds will be given less than 7 days prior to your party.

If I can be of further assistance, please call me Monday through Friday at 952.431.9390.

Sincerely,

Kristie Nord  
Education Community Programs Scheduler  
Phone: 952.431.9390  
E-mail: [Educate@mnzoo.org](mailto:Educate@mnzoo.org)