



## **Confirmation | Toddler Time**

Thank you for registering for a Toddler Time program here at the Minnesota Zoo. We are looking forward to a fun and exciting class together!

When you arrive, park in the Gibbon or Camel parking lot, and enter the main south entrance of the Zoo. Please let the cashier know that you are here for the Toddler Time program. The cashier will direct you where to go.

There may be times when the entrance can get very busy and you may need to allow extra time to enter the Zoo prior to the program starting.

Our programs do have a minimum number of participants needed for them to be held. If this program does not have the minimum number of participants you will be contacted by phone.

### **CANCELLATION AND REFUND POLICY**

Cancellations made more than two weeks prior to the program will receive a refund of 75% of the program fee. No refunds will be made less than two weeks prior to the program. A transfer to a similar program may be possible if requested at least one week prior to the program. No transfers are allowed within one week of the program start date. Refunds will not be issued for no-shows for any program regardless of cause. To cancel or request a refund, contact the Zoo Education Department at [educate@mnzoo.org](mailto:educate@mnzoo.org) or 952.431.9390.

If you have any questions or concerns, please call me at 952.431.9390.

Have a great day,

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