



Confirmation | Preschool Pals

Thank you for registering for the Preschool Pals program here at the Minnesota Zoo. We are looking forward to a fun and exciting class together!

Most Preschool Pals classes are held in the main Zoo building. However, Preschool Pals classes which have farm animals take place at the Wells Fargo Family Farm in the Granary Classroom.

Drop-Off and Pick-Up Locations

Main Zoo Entrance: When you arrive, park in the Gibbon or Camel parking lot, and enter the main south entrance of the Zoo. Please let the cashier know that you are here for Preschool Pals and they will direct you where to go.

Wells Fargo Family Farm: The Wells Fargo Family Farm is located on the West side of the Zoo, along Galaxie Avenue through the **Galaxie Gate**. At the intersection of McAndrew's (also known as County Road 38) and Galaxie (at the stop light), turn north on Galaxie Avenue and proceed approximately ½ of a mile. On the right hand side of the road will be a white Galaxie Gate sign. This is the sign you will see when you enter. Turn right into the driveway and up to the stop sign/painted line. This gate will be opened by the instructor approximately 10 minutes before and after each class. Once the gate is opened, the instructor will direct you where to drop off your child. Please remain in your car at all times. This is the drop-off and pick-up location for only those children taking the farm preschool classes. If you wish to stay at the Zoo, you will need to enter through the main Zoo entrance. Thank you for your cooperation.



Snacks and Food Allergies

Your child is encouraged to bring a nut-free snack as we will offer a snack time. Please avoid peanut butter, granola bars, or baked goods with peanuts, trail mix, Nutella, or any Nutella-based items.

We cannot guarantee a nut-free environment at the Zoo as guests often bring their own food items containing nuts, and nuts are a regular part of our animal diets. Nuts may also be used during animal demonstrations in the classrooms as positive reinforcement. Please disclose all participant food allergies during registration. To discuss concerns or potential accommodations, please contact educate@mnzoo.org or call 952.431.9390.

Backpack

Please send a backpack or a bag with handles along with your child to help them carry any papers and art projects.

CANCELLATION AND REFUND POLICY

Cancellations made more than two weeks prior to the program will receive a refund of 75% of the program fee. No refunds will be made less than two weeks prior to the program. A transfer to a similar program may be possible if requested at least one week prior to the program. No transfers are allowed within one week of the program start date. Refunds will not be issued for no-shows for any program regardless of cause. To cancel or request a refund, contact the Zoo Education Department at educate@mnzoo.org or 952.431.9390.

Our classes do need to have a minimum number of participants for them to be held. If your child's class does not have the minimum number of participants, you will be contacted by phone.

If you have any questions or concerns, please call me at 952.431.9390.

Have a great day,

Kristie Nord
Education Community Programs Scheduler
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