



Confirmation | Guided Trail Tour

We're so glad you'll be joining us for this guided tour! Each guided tour at the Minnesota Zoo is approximately 60 minutes long, and will include a behind-the-scenes peek at one of our Zoo kitchens.

When you arrive at the Zoo for your tour, please stop at the Guest Services desk or booth to pay for your admission and parking if you are not a Zoo member. (Those are not included in the tour reservation.)

While walking the trail your naturalist will share facts and stories surrounding this month's theme, and may also touch on topics such as animal management, animal enrichment and training, and conservation efforts. There will be many opportunities for you to ask questions as well.

Please plan to meet your naturalist and tour group approximately five minutes prior to the start of the tour.

Where To Meet:

- Tours of the **Tropics Trail** or **Minnesota Trail**: meet your naturalist at the picnic tables at the top of the ramp to the Tropics Trail
- All other tours (including **Russia's Grizzly Coast**, **Northern Trail**, or **Aquariums**): meet your naturalist at the flatscreen monitor across from the Guest Services desk at the main entrance

Please make sure to wear weather-appropriate clothing if you are taking a tour of an outdoor trail. We strongly encourage closed-toe footwear for the behind-the-scenes portion of the tour.

Animals sometimes determine their own behaviors, so please be aware that based on animal needs and zookeeper discretion, each program is unique and therefore no specific animal sightings are guaranteed during the tour. Although cancellations rarely occur, there may be last minute cancellations by the Zoo due to animal management reasons. If this occurs I will contact you by phone.

CANCELLATION AND REFUND POLICY

Cancellations made more than two weeks prior to the program will receive a refund of 75% of the program fee. No refunds will be made less than two weeks prior to the program. A transfer to a similar program may be possible if requested at least one week prior to the program. No transfers are allowed within one week of the program start date. Refunds will not be issued for no-shows for any program regardless of cause. To cancel or request a refund, contact the Zoo Education Department at educate@mnzoo.org or 952.431.9390.

If you have any questions or concerns, please call me at 952.431.9390. Thank you for your interest in our programs.

Sincerely,

Kristie Nord
Education Community Programs Scheduler
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