



Confirmation | Oceans Overnight Birthday Party

Thank you for registering for a birthday party overnight here at the Minnesota Zoo. We are looking forward to celebrating with you! The second page of this confirmation letter includes important information about your upcoming overnight.

Please plan to arrive a few minutes before your program's scheduled start time. On the next page, you'll find detailed information on where to meet your instructor and where to park your vehicle(s) overnight. Please note that the Zoo will be closed when you arrive.

Your overnight program will include fun games and activities about ocean species; meeting and talking with an aquarist or zookeeper; the chance to touch sharks, sea stars, and rays; two special behind-the-scenes tours; and the thrill of experiencing the Zoo when it's closed to the public! All participants will receive a T-shirt, a pizza snack in the evening, and breakfast.

Animals sometimes determine their own behaviors and interactions, so please be aware that based on animal needs and trainer discretion each program is unique and therefore no specific behaviors are guaranteed.

Please read the second page of this confirmation carefully. If you have any questions or concerns, please call me at 952.431.9390 and leave a message if I am not available.

CANCELLATION AND REFUND POLICY

Parties that need to cancel or transfer must do so a minimum of 7 days prior to your party. If you have to cancel your party, your money will be refunded less a \$50.00 service fee, or you may reschedule the party within 2 months of the original date of the party for a \$15 reschedule fee. You may only reschedule once. There are no transfers available with less than a 7 day notice and no refunds will be given less than 7 days prior to your party. To cancel or request a refund, contact the Zoo Education Department at educate@mnzoo.org or 952.431.9390.

We can't wait to see you at the Zoo!

Sincerely,

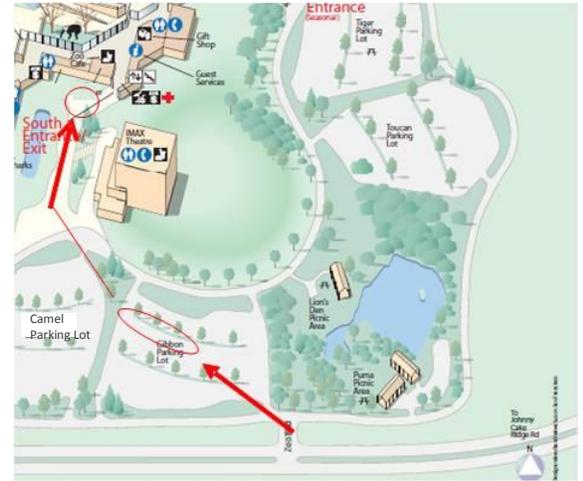
Kristie Nord
Education Community Programs Scheduler
Phone: 952.431.9390
E-mail: Educate@mnzoo.org

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Checking In and Parking

A staff member will be at the front entrance of the Zoo to greet you a few minutes before the program's scheduled start time. If you are going to be late, please call 952.431.9306 or 952.431.9251 and ask them to radio the instructor. If your guests are dropping off/picking up their child, they can park anywhere at the main south entrance and walk their child to the entrance doors.

When you enter the Zoo grounds take a left at the stop sign and turn right into the first entrance into the parking lot (Gibbon Lot). As you drive towards the front left side of the parking lot you will see 2 areas with trees and grass that divide the parking lot into sections. We are asking that you park in the spaces behind the 1st berm. (The main entrance to the Zoo is the lower walkway near the buffalo statue.) To assist our security staff in identifying cars belonging to overnight participants, we ask that all cars park in this same area. (See map.)



Packing List

- Comfortable, weather-appropriate clothing (our program is entirely indoors, but if you choose to stay at the Zoo the next day you might want weather-appropriate clothing!)
- Closed-toe shoes
- Sandals or slippers (in case you need to get up to use the bathroom in the middle of the night)
- Sleeping bag and pillow (you will be sleeping in Discovery Bay)
- Cot or air mattress (optional – we will supply a foam mat for each person. You may prefer to bring your own cot or air mattress, especially adults.)
- Pajamas, toothbrush, and a change of clothes
- Camera

Please, do not bring:

- Excess bags – there isn't a lot of storage space, so pack light!
- For the safety of the animals, balloons, glitter, confetti, straws, bubbles, noisemakers and whistles are not permitted anywhere inside the Zoo.

Meals

- Please eat dinner before you arrive for your party. Juice and a pizza snack will be provided around 8:00 pm. Feel free to bring an additional nut-free* snack on your own if you'd like.
** Due to the high prevalence of food allergies, we ask that any snacks are nut-free. However, we cannot guarantee a nut-free environment at the Zoo as nuts are a regular part of our animal diets and other guests often bring their own food items containing nuts.*
- Cereal, fruit, juice, and milk will be provided for breakfast.

Note: The Minnesota Zoo is a *completely smoke-free facility* including the parking lots. This policy is effective for both public hours and all after-hours events. No smoking on Zoo property includes the use of lighted cigarettes, cigars, pipes, or other smoking materials as well as e-cigarettes.

After Your Party

The overnight ends at 9:00 AM. Since your fee includes zoo admission the next day, you are welcome to stay and tour the Zoo.

Emergency Phone Number

If family members need to reach you in an emergency, they may call the Heating Plant at 952.431.9306 or 952.431.9251. The staff can radio the overnight lead staff or security. This is for EMERGENCIES ONLY.