



Confirmation | MN Zoo Adult Program

Thank you for registering for this adult education program at the Minnesota Zoo! We're looking forward to providing you with a great experience that dives deeper into the world of animals and conservation.

Please plan to be a few minutes early for your program so we can start our program on time.

Program Meeting Locations:

- **Zoo Camp for Adults, on a weekend:** For most programs, our staff will meet you at the Guest Services desk at the Zoo's main entrance. If, however, your program takes place at the Wells Fargo Family Farm (check the website description if you're unsure), our staff will meet you in front of the Grain Elevator at the entrance to the farm. (If you arrive late and the group has already left, you can ask a Zoo staff for directions to the Granary Classroom, or to radio your instructor.)
- **Summer Zoo Camp for Adults, on a weekday:** Our staff will meet you at the Education Event Center (EEC.) Upon entering the Zoo from McAndrews Road turn LEFT at the stop sign, and follow the road all the way around until you come to an area with a number of buildings. The EEC will be on your LEFT next to a large chain link fence. You can park in the Camel lot or find a space in the small EEC lot. This area is marked with a star on the map to the right.
- **Photography Class:** Our staff will meet you at the Guest Services desk at the Zoo's main entrance. If your class takes place outside of normal Zoo hours, staff will meet you at the doors there to let you into the building.
- **Horticulture Tour:** Our staff will meet you at the doors at the Lower South Entrance (the main entrance to the Zoo) and let you into the building.



Note: If you are registered for a travel program, a yoga class, a guided tour, or any other program not listed above, this is not the correct confirmation letter! Please check with us or the website to find the correct confirmation and meeting location.

We recommend that you wear weather appropriate, comfortable clothing and closed-toe shoes (for any program that might involve a trip behind-the-scenes), as we may go outside for a portion of the program. If you're attending a photography class, don't forget your camera and any camera accessories you'd like to practice with! (In fact, you'll probably want a camera with you no matter which program you're attending!)

Animals sometimes determine their own behaviors and interactions, so please be aware that based on animal needs and zookeeper discretion, each program is unique and no specific animal sightings are guaranteed during the class. Although cancellations rarely occur, there may be last minute cancellations due to animal management or weather-related reasons. If this occurs I will contact you by phone.

CANCELLATION AND REFUND POLICY

Cancellations made more than two weeks prior to the program will receive a refund of 75% of the program fee. No refunds will be made less than two weeks prior to the program. A transfer to a similar program may be possible if requested at least one week prior to the program. No transfers are allowed within one week of the program start date. Refunds will not be issued for no-shows for any program regardless of cause. To cancel or request a refund, contact the Zoo Education Department at educate@mnzoo.org or 952.431.9390.

If you have any questions or concerns, please call me at 952.431.9390.

Sincerely,

Kristie Nord
Education Community Programs Scheduler
Phone: 952.431.9390
E-mail: [Educate@mnzoo.org](mailto:educate@mnzoo.org)